

Skytech Control Quality Policy

As an established Tech company, we understand the importance of consistent, high quality service delivery to our customers, we believe that this is central to Skytech Control achieving its company objectives.

An exceptional customer experience is at the heart of any successful profitable business and our exceptional internal people and systems underpin this.

It is our policy to:

- Strive to satisfy the requirements of all our customers, stakeholders and interested parties whenever possible, meeting and exceeding their expectations.
- Comply with all legal requirements, codes of practice and all other requirements applicable to our activities.
- The reduction of hazards, prevention of injury, ill health, and pollution.
- Provide all the resources of equipment, trained and competent staff and any other requirements to enable these objectives to be met.
- Ensure that all employees are made aware of their individual obligations in respect of this quality policy.
- Maintain a management system that will achieve these objectives and seek continual improvement in the effectiveness and performance of our management system based on “risk”.

Customer service is an essential part of the quality process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and its impact on customer service.

This quality policy provides a framework for setting, monitoring, reviewing, and achieving our objectives, programmes, and targets.

Skytech Control is committed to operate according to the principles of ISO 9001:2015.

To ensure we maintain awareness for continuous improvement, the quality system is regularly reviewed by “Top Management” to ensure it remains appropriate and suitable to our business. Skytech Control is committed to dedicating the necessary resources to acquire and maintain certification to the Standard.

	CEO	CFO	CTO
Signed	Tore Krogstad	Erik Hertzberg	Karl Otto Aam
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Date	1/12/2022		

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Skytech Control Quality Policy 1.3

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